

August 10-12, 2022



New Orleans Urban Pest Management Symposium

Audubon Tea Room
New Orleans, LA

Hosted by the Greater New Orleans Pest Control
Association & the City of New Orleans

New Orleans Urban Pest Management Symposium

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Welcome to New Orleans!



On behalf of the Greater New Orleans Pest Control Association (GNOPCA) and the City of New Orleans, it is our great pleasure to welcome you and thank you for participating in the first New Orleans Urban Pest Management Symposium.

The GNOPCA was founded in 1972. Our mission remains the same, 50 years later: to adhere to the highest professional and ethical standards of the pest control industry, to apprise our members of developments and advances in the industry, and to educate the public about the important work our industry performs.

This symposium will provide an opportunity for professionals from various disciplines to come together to discuss best practices, new technologies, food safety, administration, and so much more. Each session will be conducted by local and national speakers who are experts in their given subject matters.

We would like to extend a special thank you to all the program sponsors, exhibitors, and participants who have traveled from across the country to be here. It is your overwhelming support that has allowed this inaugural event to take place. And a final thank you to the GNOPCA board members, city employees, speakers, and local planning committee members who have volunteered their time. Enjoy the symposium...and as we say in New Orleans, "Laissez les bon temps rouler!"



Chris Caire
GNOPCA President
DA Exterminating

Claudia Riegel, PhD
GNOPCA Board Member &
Education Committee Chair
City of New Orleans
Mosquito, Termite and
Rodent Control Board



Greater New Orleans Pest Management Associations Board of Directors



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Mark Pellittieri	Veseris
Vincent Palumbo	Terminix NOLA
Claudia Riegel, PhD	NOMTRCB
Layne Salvant	The Bug Man
Ira Sommers	DA Exterminating



*New Orleans
in May*

New Orleans Urban Pest Management Symposium

August 10-12, 2022

THE SPEAKER LINEUP



Rebecca Baldwin, PhD, BCE

Associate Professor and
Undergraduate Coordinator
University of Florida
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Dr. Rebecca Baldwin became interested in entomology as a child through the 4-H club in Ouachita Parish, Louisiana. She went on to receive her bachelor's and master's degrees in Biology from the University of Louisiana Monroe, and PhD from the University of Florida. Her research program focuses on entomology education and integrated pest management tools for crawling insect control. Using both informal and formal educational formats, Rebecca serves the industry by providing continuing education programs for educators, pest control operators, mosquito managers, and pest management associations.



Dan Collins

Owner
Independent Pest Management
Consulting, LLC
dancollinspest@gmail.com

Mr. Dan Collins has 28 years professional experience in the pest management industry with extensive experience in the food categories. Dan started his career as a service specialist and has held various technical and managerial roles throughout his pest control career. He owned Collins Pest Management, Inc. for 13 years and grew the company into a regional provider of commercial services with emphasis in the food and pharma segments. He has consulted nationally and internationally for various food and pharmaceutical industries. Most recently he worked with Rose Acre Farms as Director of Pest Management.



Bobby Corrigan, PhD

Urban Rodentologist
RMC Consulting
cityrats@mac.com

Dr. Bobby Corrigan is a consultant with over 25 years experience specializing in city rat and mouse control programs. He designs rodent control programs for cities, governments, neighborhood associations, and large commercial entities of many varieties. Bobby holds his PhD degree from Purdue University where he was also a staff member for 16 years as a teacher and researcher in rodent control.



Carrie Cottone, PhD

Assistant Director
City of New Orleans Mosquito, Termite
and Rodent Control Board
cbcottone@nola.gov

Dr. Carrie Cottone has been employed by the City of New Orleans Mosquito, Termite, and Rodent Control Board (NOMTRCB) for the past 17 years. She received her PhD in Entomology in 2011 as a distance education student from the University of Florida. Her research focused on survival mechanisms of Formosan subterranean termite colonies during times of prolonged flooding. Until recently, she managed the insect genetics lab at NOMTRCB. She is currently the Assistant Director of NOMTRCB while still managing the Termite Control Division which works with collaborators to test new products and formulations for termite treatments.

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THE SPEAKER LINEUP



Harvey Goldglantz

President
Pest Control Marketing Company, Inc.
hgpcmcinc@aol.com

Mr. Harvey Goldglantz is the owner of a business and marketing consulting firm that has helped hundreds of pest management companies achieve their goals. He has been in the industry for more than 50 years. He has been a columnist for the Pest Management Professional magazine for over 20 years. He has served on the Board of the National Pest Management Association twice and was inducted into the PMP Hall of Fame in 2016.

Janet Hurley, ACE

Extension Program Specialist
Statewide School IPM
Texas A&M University
janet.hurley@ag.tamu.edu



Ms. Janet Hurley organizes school IPM coordinator training for public schools in TX and manages the statewide effort to educate schools about their IPM programs. She also oversees the IPM Experience House, a hands-on training facility located in Dallas to train pest management professionals and homeowners about structural pest problems.



Phil Koehler, PhD

Emeritus Distinguished Professor
of Urban Entomology
University of Florida
pgk@ufl.edu



Dr. Phil Koehler is Professor Emeritus Distinguished in Urban Entomology at the University of Florida, a fellow of the Entomological Society of America, and a fellow of the National Academy of Inventors. During the past 47 years he has conducted research and educational programs on urban pests including bed bugs, flies, mosquitoes, cockroaches, termites, and ants.



Janet McAllister, PhD

Research Entomologist
Centers for Disease Control and
Prevention
jym6@cdc.gov

Dr. Janet McAllister has worked for the past 18 years as a Research Entomologist with the Centers for Disease Control and Prevention. Her duties include research on insecticide resistance and efficacy of mosquito control tools, liaisoning with other federal agencies on mosquito control, and responding to outbreaks and natural disasters. Janet is a Past President of the American Mosquito Control Association, Louisiana Mosquito Control Association, and the West Central Mosquito and Vector Control Association.



Pontalba Apartments

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THE SPEAKER LINEUP



Dini Miller, PhD

Professor of Urban Pest Management
Virginia Tech University
dinim@vt.edu

Dr. Dini Miller is a Professor in the Department of Entomology at Virginia Tech, and the Urban Pest Management Specialist for the state of Virginia. Dini is an internationally recognized expert in urban pest management, particularly German cockroach and bed bug biology, behavior, and control. Dini's extension program is designed to train pest management professionals, public health officials, apartment and hotel managers, and homeowners to control indoor pests by making intelligent management decisions and not just looking for "treatment." Her research program focuses on the cost and efficacy of assessment-based integrated pest management methods for structural pest control.



Imelda Moise, PhD

Associate Professor of
Public Health Geography
University of Miami
moise@miami.edu

Trained as a health geographer, Dr. Imelda Moise's overarching program of research focuses on families and communities at risk. Her methodological expertise lies in utilizing quantitative and qualitative methods, often employing mixed methods study designs including geospatial analysis to examine the sociocultural and contextual factors associated with health inequities.

Claudia Riegel, PhD

Director
City of New Orleans Mosquito,
Termite and Rodent Control Board
criegel@nola.gov



Dr. Claudia Riegel is Director of NOMTRCB. She provides technical support for the City of New Orleans and the pest control industry. She conducts independent research and collaborates with industry, government organizations, and universities on a variety of research projects involving rodents, mosquitoes, termites, and other urban pests.

Dan Suiter, PhD

Professor of Entomology
University of Georgia
dsuiter@uga.edu



Dr. Dan Suiter is a Professor of Urban Pest Management in the Department of Entomology at the University of Georgia. His job duties include the development of extension, research, and education programs on the management of structural and household pests in support of the pest control industry, homeowners, and the Georgia Cooperative Extension service. He also coordinates the training activities of the Georgia Structural Pest Control Training Center. Dan has worked with the pest control industry since 1987.



Ed Vargo, PhD

Professor and Endowed Chair in Urban
and Structural Entomology
Texas A&M University
ed.vargo@tamu.edu

Dr. Ed Vargo holds the Endowed Chair in Urban and Structural Entomology at Texas A&M. He received his PhD in Entomology from the University of Georgia. Before joining Texas A&M, Ed was a Professor at North Carolina State University. He is well known in the field of urban entomology for his contributions to the biology and management of termites, ants, and bed bugs. Ed has published more than 170 scientific articles on urban pests and has given more than 200 talks at professional meetings and scientific conferences.

New Orleans Urban Pest Management Symposium

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Agenda & Speakers

Wednesday, August 10

On-site Registration 8:00 am - 1:00 pm

Session A: Opening Session, Moderator: Claudia Riegel, PhD

- 8:30 am Welcome, Claudia Riegel, PhD, NOMTRCB
- 8:35 am GNOPCA presidential address, Chris Caire, DA Exterminating
- 8:45 am National perspective and resources, Mike Bentley, PhD, NPMA
- 9:05 am Introduction to Environmental Protection Agency's (EPA) pesticide registration process, Ken McPherson, MPH, EPA Region 6
- 9:20 am LDAF update, Kelly Moore, Louisiana Department of Agriculture and Forestry
- 9:35 am The role of a sanitarian, Greg Richard, Louisiana Department of Health
- 9:50 am Panel discussion and questions

10:00 am Coffee Break, Sponsored by Zoecon Professional Products

Session B: Termite Management, Moderator: Mark Janowiecki, PhD

- 10:20 am Termites and invasion biology, Ed Vargo, PhD, Texas A&M University
- 11:00 am Spray foam and termite inspections, Ed Freytag, NOMTRCB
- 11:20 am The impact of Operation Full Stop, Carrie Cottone, PhD, NOMTRCB

12:00 pm Lunch, Sponsored by Corteva Agrisciences LLC

Session C: General Pest, Moderator: Chris Caire

- 1:00 pm Bed bug management, Dini Miller, PhD, Virginia Tech University
- 1:40 pm Cockroach management best practices, Phil Koehler, PhD, University of Florida
- 2:20 pm Ant management, Dan Suiter, PhD, University of Georgia
- 3:00 pm Panel discussion and questions (Sections B and C)

3:15 pm Coffee Break, sponsored by Vesperis

Session D: Vendor Introductions and Industry Perspective, Moderator: Tony Gugliuzza

- 3:35 pm Sponsor introductions, pre-recorded
- 4:00 pm Use of technology to enhance your business, Layne Salvant, The Bug Man
- 4:05 pm Fumigation in the metro area, Joe Martin, Terminix New Orleans
- 4:10 pm Priorities of the Louisiana Pest Management Association, Matt Kimbrough, LPMA President
- 4:15 pm The role of a PMP: it is not all about the stations, Ed Dolshun, CatchMaster
- 4:20 pm WDIR best practices, Derek George, DA Exterminating
- 4:25 pm Use of social media in your business, Astacia Carter, NOMTRCB
- 4:30 pm Wrap up and announcements

5:00 - 6:00 pm Breakout session: Marketing, administration, and human resources off-site workshop presented by Harvey Goldglantz at Gallier Hall

6:00 - 8:00 pm Social, Gallier Hall, 545 St. Charles Ave., NOLA 70113
Sponsored by Control Solutions Inc. & GNOPCA



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Agenda & Speakers

Thursday, August 11

On-site Registration 8:00 am - 1:00 pm



Session E: Vendor Introductions and Administration, Moderator: Carrie Cottone, PhD

8:30 am Welcome and updates, Carrie Cottone, PhD, NOMTRCB

8:35 am Vendor introductions, pre-recorded

9:05 am Administrative and HR considerations in a pest management business, Harvey Goldglantz, Pest Control Marketing Company, Inc

9:45 am Insurance coverage, Andy McGinty, LIPCA Insurance Company

10:00 am Coffee Break, sponsored by LIPCA Insurance

Session F: Optimizing Mosquito Management, Moderator: Jennifer Breaux, PhD

10:20 am What you need to know when conducting residential mosquito control, Janet McAllister, PhD, Centers for Disease Control and Prevention

11:00 am Know your enemy: targeted approaches to control, Jennifer Breaux, PhD, NOMTRCB

11:20 am Mosquito education: reaching your audience, Rebecca Baldwin, PhD, University of Florida



12:00 pm Lunch, sponsored by Terminix NOLA



Session G: 1:00 - 4:00 pm Breakout Field Demonstration Sessions

French Quarter pest tour with Timmy Madere, Bobby Corrigan, Rachel Denny, and Christina Quijano

Rodent collaboration workgroup with Janet Hurley, Imelda Moise, and Claudia Riegel

Cockroach and bed bug inspections and treatments with Phil Koehler and Dini Miller

Ant identification and management with Dan Suiter, Ed Vargo and Eric Guidry

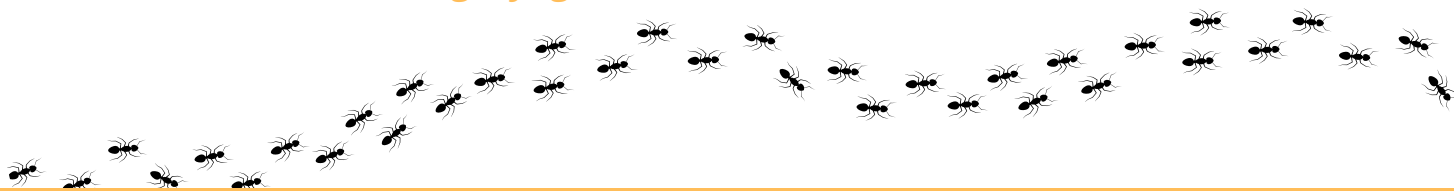
Golf at the Audubon Golf Course (Prepay \$60 fee, tee-time 1:30 pm)

Golf Refreshment Cart sponsored by Orkin

An afternoon at the Audubon Zoo (One complimentary ticket per registrant)

6:30 pm Optional Dinner with Speakers, reservation required at registration

Pre-registration only and financial support for select dinners are provided by: Bayer, BASF, DA Exterminating, Syngenta, and Xcluder



New Orleans Urban Pest Management Symposium

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Agenda & Speakers

Friday, August 12

On-site Registration 8:00 am - 1:00 pm



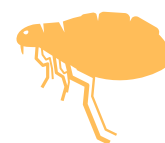
Session H: Commensal Rodents, Moderator: Timmy Madere

- 8:30 am Housekeeping and updates, Timmy Madere, NOMTRCB
- 8:35 am The future of urban rodent control, Bobby Corrigan, PhD, RMC Pest Management Consulting
- 9:15 am Incorporating exclusion into your business, Dan Collins, Independent Pest Management Consulting, LLC

9:55 am Coffee Break, sponsored by Veseris

Session I: Integrated Rodent Management, Moderator: Christina Quijano, MPH

- 10:15 am The importance of rodent integrated pest management, Janet Hurley, ACE, Texas A&M University
- 10:30 am Louisiana's sanitary code and its role in food safety, Dane Thibodeaux, Louisiana Department of Health
- 10:45 am Product stewardship, Timmy Madere, NOMTRCB
- 11:00 am Rodent-borne pathogens, Bruno Ghersi, PhD, DVM, Tufts University
- 11:15 am Data collection, Imelda Moise, PhD, University of Miami
- 11:30 am Breaking down silos, Claudia Riegel, PhD, NOMTRCB
- 11:45 am Panel discussion with speakers



12:15 pm Lunch, sponsored by LiphaTech

Session J: Collaboration and Prioritization for Long-Term Success, Moderator: Rachel Denny, MSPH

- 1:00 pm Introduction to a rodent control workgroup, Claudia Riegel, PhD, NOMTRCB
- 1:15 pm Understanding priorities across stakeholders, Janet Hurley, ACE, Texas A&M University
- 1:45 pm Filling the data gaps, Imelda Moise, PhD, University of Miami

2:15 pm Coffee Break, sponsored by Syngenta

2:35 pm LDAF Recertification and CEU certification

Session K: Rodent Collaboration Breakouts, Moderators: Janet Hurley, ACE, Imelda Moise, PhD, and Claudia Riegel, PhD

- 2:45 pm Control measures (rodenticides, trapping, alternatives)
- 3:00 pm Environmental conditions
- 3:15 pm Planning for the future



4:00 pm Adjourn

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Sponsors, Exhibitors and Speakers

The overwhelming enthusiasm of our industry partners has allowed the GNOPCA and City of New Orleans to provide an educational and networking opportunity that is the first of its kind in New Orleans. Without our sponsors and exhibitors, this event would not have been possible. Additionally, our speakers have volunteered their time and expertise to work with our pest control and public health communities. We look forward to your continued support.

Gallier Hall Social

Control Solutions Inc., City of New Orleans, and GNOPCA

Gallier Hall is an impressive building in New Orleans that is on the National Register of Historic Places (www.gallierhall.com/home) and is rich with history. The building was finished in 1853 and served as City Hall for nearly a century. Gallier Hall will be the site of the New Orleans Urban Pest Management Social. Learn about the Big Easy's history and enjoy an evening filled with culture, food, and music. Guest tickets to the event are available for purchase.



Gallier Hall

Welcome bag

LiphaTech

Lunches at Audubon Tea Room

Corteva AgriSciences, LiphaTech, and Terminix New Orleans

Speaker sponsorship

Dr. Bobby Corrigan's travel was sponsored by Bell Laboratories

Travel grants for municipal and state employees

Catchmaster, J & J Exterminating, and Bell Laboratories provided funding for professionals in local and state government to attend the symposium.

Coffee breaks

LIPCA Insurance, Syngenta, Vesperis, and Zoecon Professional Products

Refreshments and snack stations

Orkin, Target Specialty Products, and Winfield United

Refreshments for golf

Orkin

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Directory

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Control Solutions Inc.

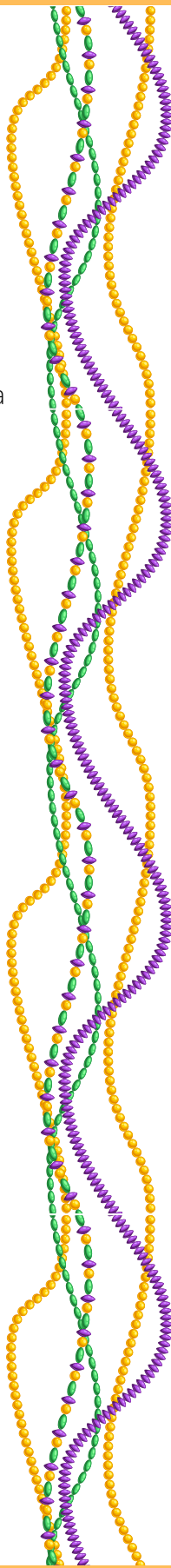
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Jackson Square

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Mardi Gras parades



Historic neighborhoods

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Xcluder

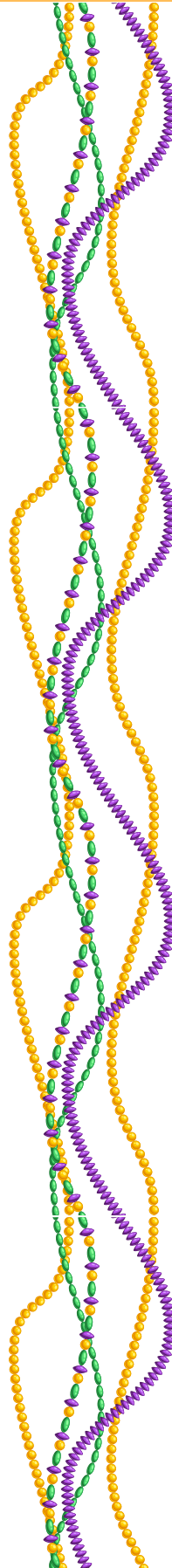
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Mississippi River



Upcoming events

September 14-15, 2022



September 22, 2022



October 18-20, 2022



Use the QR code to learn more about the Greater New Orleans Pest Control Association, including their quarterly newsletter.



Meeting Notes



St. Charles Avenue



City Park

Meeting Notes



Music



Flavorful cuisine



**Thank you for visiting the
Crescent City and participating
in the symposium!**



Use the QR code to provide
feedback about your
experience.

**Follow us @gnopca & @nolamosquito
for upcoming events**



www.gnopca.com & www.nola.gov/mosquito